

Refund Policy

Effective Date: August 1, 2025

Last Updated: August 1, 2025

At **B. Page Consulting™**, we strive to provide valuable consulting services, resources, and tools to help our clients succeed. We want you to be confident in your purchase. This Refund Policy outlines when and how refunds may be issued.

1. Consulting Services

- **Deposits & Retainers:** Payments made as deposits or retainers for consulting services are **non-refundable**, as they secure time and resources for your project.
 - **Cancellations:** If you need to cancel a scheduled service, please provide at least **7 days notice**. We may, at our discretion, apply your payment as credit toward future services.
 - **Completed Services:** Once a consulting session, project, or deliverable has been provided, payments are non-refundable.
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2. Digital Products & Downloads

- Due to the nature of digital products (e.g., templates, guides, checklists, and toolkits), **all sales are final**.
 - Refunds will not be issued for downloadable items once the file has been delivered or accessed.
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3. Workshops, Trainings, & Events

- Refunds may be available if cancellation occurs at least **7 prior** to the event.
 - If you cannot attend, you may request to transfer your registration to another participant or apply the fee as credit toward a future event, subject to availability.
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4. Exceptions

Refunds may be granted in limited circumstances:

- Duplicate charges or billing errors.
 - Failure to deliver a service or product due to an error on our part.
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5. Satisfaction Guarantee

Your success and satisfaction are important to us. If you are not satisfied with the consulting services received, please contact us within **7 of delivery**. While direct refunds may not always be possible, we will work with you to:

- Provide additional clarification or resources.
- Adjust or improve deliverables where feasible.
- Offer a credit toward future services, workshops, or products.

Our goal is to ensure you receive value and feel confident in your investment with **B. Page Consulting™**.

6. How to Request a Refund or Guarantee Review

To request a refund, credit, or satisfaction guarantee review, please contact us at:

 **Email:** info@bpageconsulting.com

 **Phone:** 901-335-4950

Please include your name, order details, and the reason for your request. Refund or guarantee requests will be reviewed within **24-48 hours** and approved credits or adjustments will be issued promptly.

7. Policy Updates

We reserve the right to update or modify this Refund Policy at any time. Changes will be posted on this page with a revised “Last Updated” date.

Our Customer Promise

At **B. Page Consulting™**, your success is our priority. We promise to provide professional, reliable, and practical resources that help you move forward with confidence. If something doesn't meet your expectations, we'll work with you to make it right — whether that means providing additional support, adjustments, or credit toward future services.

Your trust matters, and we're committed to delivering value every step of the way.